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1. That your original sales receipt is returned.
2. That books, cards and software arrive back unblemished (that means they must not be scuffed, marked, torn, or damaged. They must therefore be in a saleable condition). There is a 10% restocking fee.

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1. **All mail orders must be pre-paid.** No items will be shipped out without prior payment.
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5. Submitting this order form verifies customer acceptance of these terms and conditions.
6. Prices may change without notice.

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